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City of Climax Georgia
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Climax Georgia 39834

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POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

January 8, 2013

Office of the Secretary
Postal Regulatory Commission
901 New York Avenue, NW, Suite 200
Washington, DC 20268

Dear Sir:

The postal service can use phrases such as "the Climax post office is not closed, but suspended" all they like, but the fact is, the Climax Post Office is closed. As far as services go, the only service that the village post office provides is for the few people that still have post office boxes. The citizens of Climax must travel to the Whigham Post Office or the Bainbridge Post Office for shipping needs. Furthermore, since the time that our post office was *suspended*, much of our mail has been lost or put into someone else's mailbox. The postal service also requests that you leave money in your mail box for special services. This is foolish. If you leave money in your mail box, it is very likely that it will not be there by the time your carrier arrives.

We received surveys on October the 3rd with instruction to have them returned by October 25th. At the meeting held on November the 8th, we were told by Angela Collier that the surveys did not mean anything; the postal service was not going to use those surveys to determine the status of the Climax Post Office. If that was the case, why were the surveys sent out? Angela Collier also stated that the postal service would be interested in talking with the landlord about the lease. However, when Mr. Wolaver, the landlord, contacted the postal service about such, he was informed that they were not interested. This leads one to believe that the postal service had no intention to continue service in Climax.

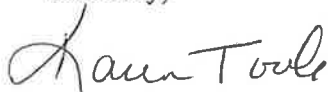
The postal service claimed that they sent out a letter explaining their reasons for *suspending* the Post Office service December the 4th. After making some inquiries to see if our citizens had receive the letter, which no one had, and those inquiries got back to the post office in Whigham, we received a letter and a survey (*see attached letter dated 12/18/2012*). The Citizens of Climax have stated that they received this letter on January 2nd. The letter states that the surveys must be received back no later than January 7th, 2013. This does not give the citizens adequate time to fill out the survey and send back. Due to the fact that the surveys were mailed out late, one would think that the deadline would be extended. If the postal service will not even give the citizens enough time to make their opinions known, does this mean that these surveys mean nothing?

Along with the survey received on January 2nd, a letter was received. This letter was dated December 18, 2012, not December 1st, 2012 as stated by the postal service on the prc web site. This letter stated that a proposal further explaining the nature and justification of the changes in service and requests for customers comment may be posted prior to the community meeting. What meeting does this letter refer to and where is this meeting taking place? Will we be told about this meeting in another secret letter?

We were told in the letter that arrived in the mail in October that we would learn of the results of that survey at the November 8, 2012 meeting, but at that time Angela Collier told us she did not have those results and that the survey was never meant to be used to determine the status of the climax post office. Why should the citizens believe the postal service now when they say that they value our opinions during the review process? They only gave the citizens five days to respond to the survey, and the previous survey did not matter. We cannot have faith in the postal service or Stacy Brinson because they have not been truthful with the citizens from the beginning.

I know that you look to see if the postal service is following their plan. However, please take a look at the way the postal service handled the so called *Emergency Closing* before you dismiss this case, instead of the way they are going back and covering their tracks.

Sincerely,

A handwritten signature in cursive script that reads "Karen Toole". The signature is fluid and connected, with a large initial 'K'.

Karen Toole
City Clerk